

Dog Associate Job Description

Dioji K-9 Resort & Athletic Club is a refreshing approach to full-service canine care, offering Dog Daycare, Cage-Free Boarding and Bathing services as well as a full retail store front. Inspired by a dog's love for play and affection, each Dioji facility offers a 10,000 sq ft, cage-free tropical oasis with unparalleled amenities and hospitality. Please visit www.dioji.com for details.

'For those who know and appreciate the best, Dioji is at your service.' It is the people of Dioji that make the difference. Our team members provide excellent customer service and attentive, loving care to each and every canine guest. They also take pride in our facility and work diligently as a team to maintain our high standard of cleanliness and safety.

Dog Associate

The Dog Associate position is key to the overall success of Dioji. This job is very fast-paced, hands-on, physically active, and requires continuous mental focus and teamwork. Starting on the very first day, Dog Associates are exposed to all aspects of our service offerings.

Responsibilities:

- Play Yard Supervision constantly being on your feet to actively manage all dogs in a play yard
- Safe Practices handling dogs while safely moving between various areas throughout the facility
- <u>Customer Relations</u> client greetings, check-in/out, photos, emails, phone calls, assistance
- Canine Care feeding, bathing and other Dioji grooming services
- Facility Maintenance cleaning and other janitorial duties to maintain a sanitary facility
- Retail Store inventory stocking, product knowledge, sales

Qualifications:

Dioji offers an extensive training program, including canine behavior and safe handling techniques. You just need to bring a good attitude, share our love of dogs, and be ready to work hard as part of an amazing team! Below are the qualifications for a successful candidate:

- Applicants must be at least 18 years of age
- Punctual with a solid work ethic
- Able to work in a fast-paced, active indoor/outdoor environment with exposure to outside elements
- Able to work standing and/or walking during entire shift (minimum 4 hours, maximum 8 hours)
- Use of hands, arms, and shoulders in repetitive motion with occasional bending, twisting and squatting
- Frequently lift weight up to 25 lbs, and occasionally up to 50 lbs

Compensation

- \$15.00-\$16.00/hr for Full and Part Time positions
- Advancement opportunities, along with additional pay raises, are available
- Full-Time positions include medical benefits (health care, dental, and vision insurance)
- Paid time off, paid sick time
- 1.5 x regular rate holiday pay
- Retirement plans with company matching
- Family and medical leave, short & long term disability, Workers Compensation insurance
- 20% off Employee discount on Dioji retail and services